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Objective: Contract or full-time position making best use of my Citrix, Exchange and Project Management skills.

SUMMARY

- ✓ Excellent Citrix, Active Directory and Windows server skills
- ✓ Microsoft Exchange, SQL, VBScript and VMware skills
- ✓ Diversity of experience has provided a good understanding of best practices.
- ✓ Project management skills and experience supervising staff.
- ✓ Understanding of business practices and financial management.
- ✓ I have an Australian Government security clearance to Protected level

RELAVENT PROFESSIONAL EXPERIENCE

Senior Systems Engineer **Datacom Systems** - June 2009 to September 2009 Contract

- Level 3 Citrix Support for Datacom clients. All work done remotely. Citrix product set includes XenApp 4, 4.5 and 5. XenServer, Citrix Access Gateway, Web Interface, Applications Streaming, XenDesktop, EdgeSite and others. OS's I worked on included Windows 2000, 2003 and 2008. I produced written reports for clients.

Citrix Systems Engineer **NSW Dept. Education & Training** – June 2008 to June 2009 Contract

- Administration of Citrix server farm consisting of 150 Citrix servers on IBM blades. Managed with Altiris, VBScript and PowerCore scripts and other in house tools. Designed new Windows 2008 and XenApp 5 Citrix Farm and produced project plan for its installation. I did fault finding and repair on the Citrix farm once installed. I manage the WSUS updates for all Windows enterprise systems servers at DET. I was also involved in a data conversion project for school library systems.

Citrix Systems Engineer & Project Manager **Institute of Chartered Accountants** – March 2008 to May 2008. Contract

- Project to re-architecture and a rebuild of their Citrix environment solving problems with printing, remote access, profiles, policies, VBscript logon scripts etc. This project was managed while providing users with uninterrupted 16h x 7d access to mission critical resources on Citrix. (I really enjoyed this project.)

Windows Systems Engineer **Sonnet** – Level 3 support – November 2007 to February 2008 contract

- Looking after the Jetstar infrastructure as part of the Sonnet Support agreement. Includes all Windows, Citrix, AD, SQL Server, VMware, Exchange 2007, Active Directory and a number of specialist airline systems. Reviewed and edited logon scripts using VBscrips and PowerShell. This contract was part of a 24 hour by 7 day shift roster. The role also involved reviewing the designs or a major Citrix upgrade done by Citrix Consulting.

Citrix Systems Engineer **Fujitsu Australia Limited** –October 2006 to November 2007

- Fujitsu are an outsourcing company where I was servicing about 20 client organizations with particular focus on 3 clients. There are hundreds of Citrix servers spread across dozens of Citrix farms. My role included problem resolution of the Citrix infrastructure, providing advice on architecture, design, documentation, project work and support duties with a Citrix focus. All clients were large businesses and government departments.

Citrix and Windows Domain Admin & Project Management **Country Energy** – Oct 2004 to Oct 2006

- I spent about 60% of my time maintaining their Citrix environment where they had 35 servers, about 1,000 Citrix users and numerous complex, mission critical applications. Some of these were on VMware.
- At Country Energy I redesigned the Citrix infrastructure and rebuilt all their Citrix servers with a colleague, repaired and upgraded many of the applications, the web interface and connected services. We fixed their Citrix printing taking it from unsatisfactory to highly reliable.
- As a member of the Windows domain administration team I dealt with all manner of jobs from our Infra help desk system. This included Active Directory and SQL Server administration.
- I managed several projects managed using PRINCE 2 project management methodology.

Systems Engineer **Focus Business Technologies** - Dec 2001 to Oct 2004

- Installation and maintenance of Citrix Presentation Server on Compaq, IBM and Dell servers including the Citrix Secure Gateway, Citrix Access Gateway and Web Interface technologies. Also Windows Server, Active Directory, Exchange, Brocade switches and Dell and EMC SAN's.

Pre-Sales Systems Engineer - **EnStor** – May 2001 to Oct 2001

- Designing solutions for clients, demonstrating hardware and software in Windows, Linux and UNIX environments. The primary emphasis was on SAN (Storage Area Networks) product and backup with NetBackup. (This job only lasted a short time as EnStor retrenched me and others due to financial difficulties. EnStor has since failed.)
- Architecting solutions and performing demonstrations for customers including Brocade switches, SAN's, EMC Clariion disk arrays, StorageTec tape libraries, Windows 2000, VMware, Active Directory, SQL Server, Exchange 2000. Mainly on EMC, Compaq and Sun hardware.

Senior Network Administrator **P&O Ports** – Feb 2000 – Feb 2001

- Set up and maintained servers in a Windows NT, Citrix and Compaq Tru64 UNIX environment. Administered Exchange, Microsoft Proxy server, SQL server, IIS 4, Mime Sweeper, Compaq switches, Cisco routers and ARCserve.
- Completed re-architecture of the network and computing systems of the New Zealand subsidiary NZL Group. I spent 3 weeks in New Zealand successfully implementing this plan. NetWare to Win NT migration, supervising other staff in Client PC changes etc. I Project Managed this re-architecture and implementation.

Network Support **Dept. Employment Education Training and Youth Affairs** - Nov 97 to Dec 99 Contract

- Part of team administering a network of 300 Compaq servers; 2,500 users on site; 500 dial users and WAN links to State Departments of Education and all Federally funded educational institutions.

Pre & Post Sales Systems Engineer **Approved Systems** – May 96 to Nov 97

- Pre-sales support to the sales team and clients. Including: network design, assisting sales people in presenting solutions to clients and answering client's technical questions.
- Architecture and installation of a Citrix WinFrame system at the High Court of Australia in a situation where 5 other computer companies had failed to solve the problem. (see reference).

Account Manager **Select Computer Technology** - May 95 to May 96

- Selling network integration services and hardware to government and corporate clients. Solutions included: Compaq servers, Citrix, Cisco routers, Windows NT and Novell NetWare.

EDUCATION & TRAINING

University of Canberra - Applied Science Degree (Computing) incomplete
Citrix XenApp, Presentation Server CCA Certified
Microsoft MCSE Since 1997
Project Management PRINCE2 Certified
Securities Institute of Australia Certificate in Financial Markets
Australian Army Officer Army Reserve

TECHNICAL SUMMARY - SKILLS MATRIX

Category	Specific Skills	Details
OS	Windows NT to 2008 and Active Directory	I have worked with Windows NT3.51 to 2008 in a Level 3 capacity. I have a good understanding of Active Directory.
	Citrix MetaFrame Ver 4.x, XP, 1.8 and WinFrame, XenApp 5, Presentation Server 4 and 4.5.	Presentation Server, Access Gateway and Secure Gateway. Qualified as a Citrix CCA and have installed and maintained it at the <u>High Court of Australia</u> , Country Energy, Dept. Education, Macquarie Goodman, LJ Hooker, P&O Ports, NZI Group, Marsh, RailCorp, Telstra, CSIRO, Arnotts, BOC, Jetstar, Dept Education & Training and others.
	Citrix XenServer and VMware	I can install VMware, create Virtual Machines, install an OS on the VM, snapshot images and administer machines in a VMware environment. Also skilled with Citrix XenServer, the Citrix equivalent of VMware.
	VBScript	A fair bit of experience with VBscript and some experience with PowerShell. Currently doing study to improve PowerShell skills.
Network Applications	Exchange	Microsoft Exchange versions from 5.5 to 2007
	WSUS	I managed the patching of most of the Windows servers in the NSW Department of Education and Training enterprise systems.
	MS SQL Server	Administration, installation and backup. SQL Server is very often used as a part of Citrix XenApp installations.
	Anti-virus Software	Norton Anti-Virus Corporate edition. Some CA eTrust experience.
Server, LAN and SAN Hardware	HP, IBM and Dell servers	Strong skills. I have assembled and upgraded many IMB, HP and Dell servers.
	SAN Hardware inc. Brocade	Brocade Fibre Channel switches, Dell & EMC Clariion Disk Arrays; Compaq, Dell & StorageTec tape libraries. SAN administration. NAS devices.