



PCSPARE.COM

sales@pcspare.com

# Return Authorization

Return Authority Number: \_\_\_\_\_

Delivery Address: PO BOX U248 University of Wollongong NSW 2500 Australia

Company Name: \_\_\_\_\_ Contact: \_\_\_\_\_ Email: \_\_\_\_\_

Delivery Address: \_\_\_\_\_ Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

DATE PURCHASED	RECEIPT / INVOICE NUMBER	SERIAL NUMBER	FAULT DISCRIPTION	QUANTITY	LOCATION PURCHASE

## WARRANTY TERMS & CONDITIONS

This form is mainly for Request for Warranty & Return Authorized products.

- Once Return Authorization Numbers is issued, product is required to be returned within 10 working days. Return claim includes, product, all original accessories, package(box), RA form & copy of receipt. Address RA number outside the packaging is required. NO shipment will be accepted without RA number or a completed signed RA form.
- Returning good for warranty MUST be well packed (protected). Customers are advised to treat return products as fragile items and liable for any further damage caused during or as a result of transit. Under NO circumstances is PCSPARE.COM able to accept opened, damaged packaging for return or service.
- Return for warranty: a) via post ---- customers are liable to all shipping costs send to PCSPARE.COM. Products returned found NO FAULTY will be subjected to a minium charge of \$33.00 as handling, re-packaging & shipping cost to customer. b) via authroized personnel --- products can be returned to our authroized personnel along with RA form. However, self pickup from the same personnel may /may not be available.
- Warranty DOES NOT cover physical damage, misuse, mishandle, abuse, incompatible of product; incomplete or improper installation; incorrect, inappropriate operation; Product was serviced, repaired or modified by 3rd party technicians PRIOR notifying PCSPARE.COM; Serial number or warranty seal removed, defaced or not matched; Claim of missing accessories or software was not reported within 24 hours after receiving of the goods.

## DECLARATION

I hereby declare that:

- 1) I have read, understood and adhere to the WARRANTY TERMS & CONDITIONS as set out for REQUEST FOR WARRANTY / RETURN AUTHORIZATION with PCSPARE.COM;
- 2) All information contained on this document is to the best of knowledge true and correct.

SIGNATURE \_\_\_\_\_

NAME \_\_\_\_\_ (Block capitals)

DATE \_\_\_\_\_ (dd/mm/yyyy)